**PRIVACY POLICY**

This privacy policy explains how Refined Blinds, Unit C1 Overland Business Park, Great Whelnetham, Suffolk, IP30 0UL use any personal information we collect about you when you use this website.

**What information do we collect about you?**

We collect information about you when you register with us or place an order for products or services. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions. Website usage information is collected using Cookies.

**How will we use the information about you?**

We collect information about you to process your order, manage your account and, if you agree, to email you about other products and services we think may be of interest to you. We use your information collected from our website to personalise your repeat visits to our website. **Refined Blinds** will not share your information for marketing purposes with other companies. In processing your order, we may send your details to, and also use information from credit reference agencies and fraud prevention agencies.

**Marketing**

We would like to send you information about our products and services and other companies’ in our group which may be of interest to you. If you have consented to receive marketing, you may opt-out at a later date. You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, click the **unsubscribe button** (provide a link to unsubscribe).

**Access to your information and corrections**

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address:

Refined Blinds

Unit C1 Overland Business Park

Sudbury Road

Great Whelnetham

Suffolk

IP30 0UL

info@refinedblinds.co.uk

. We may make a small charge for this service. We want to make sure that your personal information is accurate and up-to-date. You may ask us to correct or remove information you think is inaccurate.

**Cookies**

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track the visitor’s use of the website and to compile statistical reports on website activity.

For further information visit http://www.allaboutcookies.org/

You can set your browser not to accept Cookies and the above website tells you how to remove Cookies from your browser. However, in a few cases some of our website features may not function as a result.

**Other websites**

Our website contains links to other websites. This Privacy policy only applies to Refined Blinds website so when you link to other websites you should read their own Privacy policies.

**Changes to our Privacy policy**

We keep our Privacy policy under regular review and we will place any updates on this web page. This Privacy policy was last updated on 23/4/2020.

**How to contact us**

Please contact us if you have any questions about our Privacy policy or information we hold about you:

by email: info@refinedblinds.co.uk

by telephone: 01284 388779